

# Microsoft Teams Integration

## Overview

The Cisco Webex Call application for Microsoft Teams enables users to place calls through their UC-One desktop application directly from the Teams desktop application.

**Note:** The integration is only available for the Teams desktop application (not mobile).

## Feature Prerequisites

- The UC-One desktop application must be installed.
- The user must be signed in to UC-One.
- In order to dial internal contacts, the Teams directory must list their phone number in either DID or extension form. For example:
  - 8887719999 for DIDs
  - 879 for extensions (adjusted based on number of digits in the extension)
  - Combination formats such as 8887719999 x 879 will not work.

## Feature Setup

To set up the Webex Call application:

1. Click the Apps link in the team bar.

