

Hunt Group

Overview

Hunt Groups allow a defined group of users to handle incoming calls received by an assigned Hunt Group's phone number. Group administrators can choose from any of the following Hunt® schemes, each of which rings the specified phones in a different manner:

All at the Same Time

Simultaneously rings all the users in the group; the first user to pick up the ringing phone is connected.



1. Caller dials the Hunt Group number
2. Hunt Group receives call and invokes the All at the Same Time ringing policy
3. All assigned phones ring at the same time
4. Caller connected by the first assigned user who picks up phone