

# Call Notify

## Overview

The Call Notify feature allows users to be notified by email whenever they receive calls matching specific criteria. Criteria options include:

- Time and/or Holiday Schedule
- Specific numbers
- Specific area codes

## Feature Prerequisites

- Premium User Seat
- Prior to building a schedule based notification you will need to create a schedule for the time frame during which notifications will be triggered.

## Feature Setup

1. Go to the group admin dashboard.



2. Select the user or service on which you want to enable call notifications.



3. Click **Service Settings** in the left column navigation.