

Call Forwarding Always Secondary

Overview

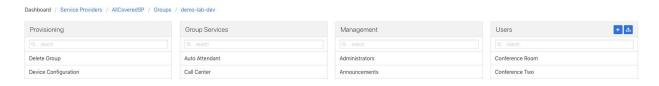
This is a copy of Call Forwarding Always and is executed after the normal Call Forwarding Always service. This allows a user or service to have two Call Forwarding Always services configured.

Feature Notes:

- Calls can be forwarded to either an external or internal number
- User level call forwarding is ignored by hunt groups, call centers, and other services used to ring groups of devices.
- This is ignored if the normal Call Forwarding Always Service is enabled.

Feature Setup

1. Go to the group admin dashboard.



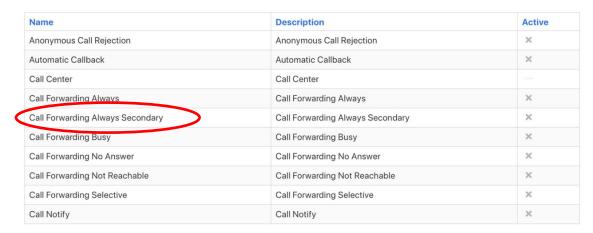
2. Select the user or service on which you want to enable forwarding.



Click Service Settings in the left column navigation.



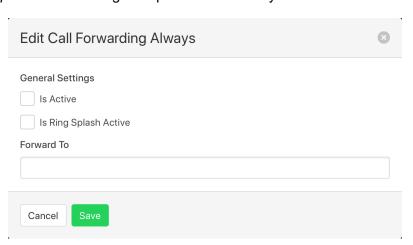
4. Select Call Forwarding Always Secondary from the services list.



5. Click the gear icon in the Call Forwarding heading to configure the service.



- 6. Configure the General Settings and Forward To number.
 - Is Active Turns on forwarding
 - Is Ring Splash Active rings the phone once briefly to alert that a call was forwarded



7. Click Save to retain changes.