

Call Forwarding Always Secondary

Overview

This is a copy of Call Forwarding Always and is executed after the normal Call Forwarding Always service. This allows a user or service to have two Call Forwarding Always services configured.

Feature Notes:

- Calls can be forwarded to either an external or internal number.
- User level call forwarding is ignored by hunt groups, call centers, and other services used to ring groups of devices.
- This is ignored if the normal Call Forwarding Always Service is enabled.

Feature Setup

1. Go to the group admin dashboard.



2. Select the user or service on which you want to enable forwarding.



3. Click **Service Settings** in the left column navigation.