

BroadWorks Anywhere

Overview

BroadWorks Anywhere is a native, best convergence solution that lets end-users designate a single phone number for all incoming and outgoing calls, regardless of which phone they are currently using — mobile, office PBX, home, etc.

End-users receive the added benefit of a consistent business calling experience across all devices. This capability allows you to dial colleagues with a four-digit extension from your mobile phone or transfer calls taken from your mobile phone to another colleague's desk or mobile phone without having to know whether he or she is in the office.

BroadWorks Anywhere is an extended PBX feature that provides the following functionality:

- **Receive calls on an alternate phone:** BroadWorks Anywhere allows calls placed to a user's office phone (using any phone) set up with the feature. Most users will designate their mobile phone as their "BroadWorks Anywhere phone."
- **Place calls from an alternate phone:** From their BroadWorks Anywhere phone, users can place calls that display the outbound Caller ID of their desktop phone.
- **"Push" active calls between desktop and mobile phones:** When on an active call using a desktop phone, users may push that call to their BroadWorks Anywhere phone. Conversely, while on an active call on a designated BroadWorks Anywhere phone, users can push the call to the desktop phone.
- **Place long distance and international calls from an alternate phone:** When users place long distance or international calls from a BroadWorks Anywhere phone, usage will be tracked and reflected on their office phone invoice just as any other toll calls would appear.
- Users can manage the BroadWorks Anywhere feature from the customer portal.
- Once the designated BroadWorks Anywhere phone is set up, to place and receive BroadWorks Anywhere calls, users must first dial the BroadWorks Anywhere Portal number. Administrators may alter the BroadWorks Anywhere Portal settings as needed.

NOTE: The Simultaneous Ring and BroadWorks Anywhere features cannot be enabled at the same time. When you enable Sim Ring you will automatically disable the Anywhere feature and vice versa.