

Barge-in Exempt

Overview

Users with this service assigned cannot have their calls barged in by other users. This will prevent other users from using Call Pickup with Barge-in or the Barge-in options within Call Center Supervisor console from jumping into active calls.

Feature Prerequisites

- Premium User Seat

Feature Setup

1. Go to the group admin dashboard.



Username	First Name	Last Name	Service
John Doe	John	Doe	Service A
Jane Smith	Jane	Smith	Service B

2. Select the user or service on which you want to set up Anonymous Call Rejection.



Username	First Name	Last Name	Service
John Doe	John	Doe	Service A
Jane Smith	Jane	Smith	Service B

3. Click **Service Settings** in the left column navigation.
4. Select **Barge-in Exempt** from the services list.
5. Click the gear icon in the Barge-in Exempt heading to configure the service.