



6 SIGNS IT'S TIME TO UPGRADE YOUR PHONE SYSTEM



Have been communicating by phone for more than 40 years, it is ironic the go-to communication method in the workplace. The average business phone system has a lifespan of only six to eight years.

After that, the system is either out of maintenance or lagging in features, often to the detriment of the business.

Knowing already when it's time to upgrade facilitated the process of researching and selecting a new phone system to be a daunting task. The good news is businesses that need to upgrade their existing phone system now have a large array of features available compared to seven or eight years ago.

WHAT ARE THE TELL-TALE SIGNS THAT YOUR PHONE SYSTEMS BEYOND THE BEST?

1. Does your business miss phone calls because the call is routed to an absent employee or it falls on hold?
2. Does your staff wonder that your phone system is anything because you have a fleet of new phone systems each location with features that don't work for you?
3. Have you had a round of additional calls during customer service?
4. Have you received unexpected phone bills, including pricing that isn't, or high international calling costs?
5. Do your customers or service writers complain of dropped calls when trying to reach people in the business?
6. Do you need to be in contact with your vendors when they are texting or working remotely?

TRANSFORM YOUR PHONE SYSTEM INTO A MODERN BUSINESS TOOL

Whether missed calls, dropped systems, frustrating customer service, or slow productivity, the answer to many of the problems can be found in new software-based communication solutions. These systems are easy to set up, and in many cases, they even require less phone. Imagine the flexibility you can achieve by using your PC, tablet or smartphone instead of being locked to a desk phone.

Modern solutions also offer additional communication capabilities such as voice mail, instant messaging, presence, video calling and collaboration tools that give your business capabilities that are designed to take you working remotely and of maximum productivity. Taking advantage of modern phone solutions will increase your productivity and your bottom line.

Contact us for more information
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