



Documentelligence<sup>™</sup>: Innovative Solutions, Services & Support

managed print services





## MANAGED PRINT SERVICES THAT OPTIMIZE YOUR PRINTER FLEET

Reducing costs.

Increasing your staff's productivity.

Freeing your IT resources.

## Empowering you.

The past workplace was built on inefficient devices that drained users of their productivity and companies of their profits. But businesses today can no longer operate like that. And what's more, they shouldn't have to. Documentelligence™ by Copier Fax changes everything. It's built on the simple premise of improving efficiency, productivity and collaboration—fostered by the tools and technology at hand.

Copier Fax Business Technology's Managed Print Services solution provides overall fleet management of your networked and local print devices. And because your business is not one-size-fits-all, we strategically combine consulting, hardware, software implementation and workflow management to give you a solution that's unique to your business — helping you control operating costs, improve operations, and move your business forward.

- Identifying how many devices you own and whether each is performing optimally
- Tracking how much volume is being generated per device, by department and by user
- Determining how much you're spending per device and its cost-per-print (CPP)
- Monitoring print jobs to allocate costs and identify new ways to improve output—including digitization and automating your print workflow

Our advanced Managed Print Services provide you with these added benefits:

- Auto toner delivery
- Advanced account management
- Periodic account reviews focusing on improving workflow and further reducing costs

## Benefits of Managing your Printers.



**Proactive Service and Support.** Just one phone number to call for service and, if you install our automation tools, our remote service team can quickly detect and address any networked device alerts. All this reduces downtime and increases staff productivity.



**Increased Productivity**. With constant monitoring of your devices and user behavior, we can tell how users print to ensure that they have the most reliable equipment with the needed features.



**Increased Security.** To safeguard your confidential assets, our advanced program options offer you the ability to print securely, locking a document until the authorized user releases it with an access card or a username and password.



**Reduced Output Costs.** An established print cost baseline helps you budget and manage your printing costs, and allows us to develop future cost-savings measures to keep your devices working at high efficient levels.



Realized Environmental Goals. Continual device monitoring helps you reach your environmental and sustainability goals by identifying and addressing such issues as under- and over-utilized units, and aged equipment that is too costly.

## **METHODOLOGY**

We offer these services to achieve your desired outcomes:

#### **CONSULT**

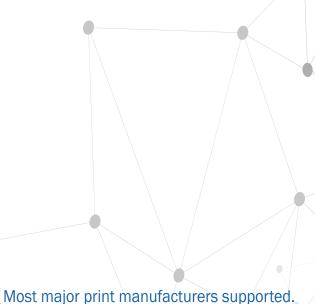
We conduct a thorough assessment of your current print environment, requirements and needs, capture networked device output and identify usage patterns and print volumes. The data is used to design an optimized placement and document production environment.

#### **IMPLEMENT**

We control the program from end to end, with technical consulting and support for all devices and documentation for end-users and IT administrators.

#### **MANAGE**

Daily device monitoring, maintenance and service allow your staff to spend more time on more strategic initiatives, and regular management reports keep you apprised of progress and identify areas for improvement.





# Regain control of your printers and optimize your business with Managed Print Services.

Call our Managed Print Services Manager for more information and to schedule a consulation:

#### Jenna Rocco

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(585) 583-6757 ext. 32

# In your current workplace, do you know your actual cost of document printing?



90% of companies don't know what they are spending on print<sup>1</sup>



Printing is typically the 3rd highest office expense behind rent and payroll<sup>2</sup>



Running costs are estimated at 45% of total cost of ownership



Management costs are estimated at 50% of total cost of ownership



Most printers are not a controlled expense









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1 90% of companies don't know what they are spending on print – GARTNER GROUP
2 Printing is typically the 3rd highest office expense behind rent and payroll – MANAGEDPRINTCONSULTING.COM