



Documentelligence™: Innovative Solutions, Services & Support

workplace hub



Simplicity. It's the word that best describes what modern technology has brought to this world. Think of the number of tasks we can complete from a single device. The information we can access with the click of a mouse. The number of people we can connect with from behind a screen.

Documentelligence™ and Konica Minolta have embraced technology through Workplace of the Future™, and have now welcomed simplicity through the revolutionary Workplace Hub. This technology connects your hardware, software and IT system into a single infrastructure. You'll have seamless configuration, with a single place to manage every device, every file, every program, and all of your IT.





Copier Fax Business Technologies and Konica Minolta are pleased to introduce you to the Workplace Hub™, and proudly stands as the only provider in the office technology industry to offer this innovative product.

The Workplace Hub™ is the first step towards delivering systems that intuitively connect people, places and devices into a platform that is accessible and manageable from a single place.

As the world's most connected, intelligent edge device. It delivers seamless collaboration, intelligent systems, and efficient productivity. It unifies all of your existing technologies, integrating hardware, software and services into a one-stop connected platform. Designed to future-proof workplaces of every size, workplace hub is built to be flexible. Providing efficient and effective management of tools, services and devices. It is a platform that has transformed the office space. Creating a centralized IT ecosystem for the workplace of the future.

The Workplace Hub™ gives you the IT capability of a far bigger company and freedom of a start-up. It unifies systems, removes repetitive tasks and enhances standards. It ends unwelcome IT distractions. It helps you work smarter, and the seamless integration of new intelligent technologies, ensure you're always performing at your best.



What makes it unique. The Workplace Hub™ is the first solution to unify your IT system and learn how you behave to make work more effective. Until now compatibility between systems has been one of the great obstacles to productivity at work. By uniting the different parts of your IT infrastructure, the Workplace Hub™ removes this barrier and provides intelligence-based services. It makes it easy to plan, manage and grow the IT environment that's right for you. It enables your people to work smarter from any device or location.

Processes become simpler. Collaboration becomes easy. Work becomes intuitive. There's less downtime. And you can rest assured that everything is safe and secure.

How it works. Workplace Hub™ is one complete ecosystem that combines hardware, software, and a full suite of services, leaving you to choose the level of support, service and security you require. A single Admin Dashboard can collaborate all of your IT infrastructure and Managed IT Services through one single program.



Admin Dashboard

True, functional simplicity – the interface that puts you in control, from any device, wherever you are.



Team Space

The better way for your colleagues, clients and partners to work together, from any location, device, or channel.



IT Infrastructure

Everything brought together seamlessly, using technology that evolves with your business.



Managed IT Services

A whole range of IT tasks managed for you, freeing up your time and resources.



Admin Dashboard

True, functional simplicity. The Admin Dashboard puts everything in one place, with you in control.

You now get a complete overview of all your company's IT – users, assets, server, storage, Wi-Fi, multifunction printer and so on – from any device you choose. Tasks become easy, whether reviewing resource usage, revising service contracts, managing user rights, checking security or infrastructure status, changing site support or adding and removing applications.



Wi-Fi Management

Control your company's Wi-Fi and access points wherever you are.

- Set different Wi-Fi access rights, including limited access for guests



Asset Management

A simple way to review and manage all your hardware and software licenses.

- One simple overview of who is using what within your company
- Assign hardware and software to individuals
- Re-assign assets which are automatically freed up if a colleague changes role or leaves
- Purchase additional licenses through Konica Minolta MarketPlace



Storage and Back-Up Settings

Review and determine your storage, at the click of a button.

- See what's stored where, locally or in the Konica Minolta cloud
- Configure where you'd like to store your data
- Decide data encryption levels



Security Overview

Remain in control of your IT and data security.

- At a glance 'traffic light' overview of your system security status
- A more detailed overview of all relevant security settings, such as open ports, if required
- Quick and easy security level changes through talking to us



User Management

A highly efficient way to manage users.

- Easily add, remove or group different users
- Define roles, individuals' rights and authentication levels (e.g. passwords and ID cards)
- Make it simple to use external applications with a single sign-on. All the functionality you'd expect is there, such as forgotten password, password encryption and blocking of accounts after a number of failed attempts



Konica Minolta Marketplace

Get ahead with access to a whole world of on-line software, applications and IT services through our proprietary store.

- Business productivity applications developed by approved third-party software developers that seamlessly integrate with your IT ecosystem
- Desktop software licenses (e.g. Microsoft Office)
- Infrastructure services (e.g. cloud storage)
- Professional IT services, e.g. for workflow or document management based solutions
- Single invoice billing for your entire Workplace Hub ecosystem by Konica Minolta



Team Space



Free and empowered to work at your best, wherever you are, and whatever device or channel.

Team Spaces work around people not rooms. They are intelligent team focal points where team members can communicate, save relevant information and plan events based on dedicated topics, from any device.

Work directly in the Team Space, and continue using your chosen email platform. The information and documents you share and receive will be saved in the relevant project Team Space, meaning everything is easy to find, and traceable. Work is organized, accessible, and secure. Working becomes liberating, focused, and productive. And with smart, intuitive applications added over time, we'll help you perform at your best.



Enhanced Communication

Integrated ways to enhance your team collaboration around specific projects.

- Audio and video meetings
- Chat
- Share your screen
- All your normal communication tools¹ such as mail, messages, notes, tasks, calendar and address book integrate seamlessly into your Team Space
- From the Team Space you can access your telephone numbers and make calls. This puts all your contacts in one place and avoids conflicts between different phone configurations.



Smart Features

A continually evolving and growing suite of intelligent applications that improve workplace productivity.

- Contextual replies – automatically suggested responses to emails based on content, previous answers and wider contextual information such as customers asking for specific product information
- Executive summaries – key words in emails and documents are automatically highlighted so you only need focus on what matters most
- Additional smart features are added as they become available



File Sharing

Share ideas immediately and securely, with colleagues and collaborators.

- Data is synchronized and encrypted automatically
- Notifications and version tracking help make it easy to follow communication, and a safe way to migrate or remove data
- Assign files to a specific Team Space, meaning searching for files is a thing of the past



Multifunction Printing

Multifunction printing capabilities working harder for you.

- High resolution printing, scanning, copying or faxing from any device or location
- Scanned documents and incoming faxes are digitally converted to ensure anywhere access, and can be added to a relevant Team Space



Additional Apps

Access to additional applications purchased through Konica Minolta MarketPlace.

- Applications are fully integrated into the Team Space environment or accessed separately via your web browser



Multifunction Printer

An all-in-one smart Konica Minolta printer, giving you fast, high-quality and versatile printing, as well as a copying, scanning and faxing capability that allows you to add documents directly to a relevant Team Space.



Storage

A data storage solution that grows with your business and never interrupts your service. A blend of local server storage with Konica Minolta data centers that comply with country regulations.



Hybrid Cloud

A bridge between data stored in your office and in the cloud, giving you a highly flexible and secure way of working that combines the best of local and cloud computing.



Server

Cutting edge HPE server technology ensuring your business runs efficiently.



Wi-Fi Access Point

Trouble-free, secure Wi-Fi that's easy to configure and highly flexible. We make sure your Wi-Fi access points meet your demands and both your employees and guests enjoy connectivity throughout your premises.



IT Infrastructure

Everything brought together seamlessly, using technology that evolves with your business.

Workplace Hub includes a multifunction printer, data storage, HPE server, Wi-Fi access points, and hybrid cloud. It's equipped with an uninterruptable power supply and is designed to evolve continually as system updates and new features become available.



Managed IT Services

Free up your time and energy, by letting us take care of your IT management.

We're here to look after complex, critical or timeconsuming tasks, empowering you to focus on your business. We can manage a whole range of time-consuming functions such as storage, security, installation and migration. The helpdesk ensures we're always available for support.



System Security and Data Protection

We're fully equipped to manage the complex task of protecting your data and systems from malicious attacks. We use Sophos' unified threat management, which offers sophisticated security to keep you safe at all times.

- All data entered or processed by Workplace Hub is protected



Ongoing Proactive Management

Once Workplace Hub is installed, we remotely monitor and manage the entire system for you, finding and fixing problems before they impact your business.



Storage and Back-Up Management

A combination of local and cloud storage, depending on your needs.

- All data is backed up to a Konica Minolta cloud located within the local region and therefore complies with local country regulations
- All data can be encrypted for added security



Professional IT Services

We can also provide further support for your specific IT projects, including consulting and installation of additional equipment, software and services.



Onsite Installation and Support

We'll look after the initial setup, configuration and training so Workplace Hub works perfectly from the outset.

- Network, Wi-Fi, multifunction printer setup
- Basic migration and integration of existing data
- Physical security against theft
- Training on system usage



Helpdesk

A range of help is available, from administration of your Workplace Hub through to full support, for your entire IT system.



Advantages. The Workplace Hub™ is designed to connect different office technologies so they can work more efficiently and free up time for people to make the business decisions that matter. It learns and fits to you, giving you the power, freedom and efficiency to work as you want. So you can forget about your IT and focus on growing your business. The Workplace Hub™ provides the freedom, ease and power to unlock your business's potential.

In brief:

- ✓ An IT-enabled information hub for effective working
- ✓ Unifies all your existing technologies and makes them work together intuitively
- ✓ Connects people, places and devices
- ✓ Integrates hardware, software and services into a multi-vendor, one-stop solution
- ✓ Removes legacy restrictions
- ✓ Is future proofed, so it grows as and when you need it to
- ✓ Is safe and secure using latest Sophos unified threat management technology
- ✓ Bridges onsite and cloud technology



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