

Voice Messaging User

Overview

The Voice Messaging User service enables voice messaging on a user mail or virtual user service. This guide explains the various options available when configuring voice messaging.

Feature Prerequisites

- Users must have a one of the following service packs in order to use the Voice Messaging User service.
 - Basic Seat
 - Standard Seat
 - Premium Seat
- Virtual User Services (Hunt Group, Auto Attendant, Call Center, etc.) automatically have this service available when the virtual user is created.

Feature Setup

1. Go to the group admin tool found.



2. Select the user or service on which you want to configure voice messaging.



3. Click **Service Settings** in the left column navigation.
4. Select **Voice Messaging User** from the services list.