

Selective Call Rejection

Overview

The Selective Call Rejection feature allows users to reject calls matching specific criteria. Criteria options include:

- Time and/or Holiday Schedule
- Specific numbers
- Specific area codes

Calls matching the criteria will receive a message informing them that the recipient is not accepting calls.

Feature Prerequisites

- Premium User Seat
- Prior to building a schedule based criteria you will need to create a schedule for the time frame during which calls will be rejected.

Feature Setup

1. Go to the group admin dashboard.



2. Select the user or service on which you want to enable selective call rejection.



3. Click **Service Settings** in the left column navigation.