

Privacy

Overview

The Privacy service allows users to exclude themselves from the group and directory listings visible to other users. Exceptions can also be applied to that only a select group of user's can monitor phone status.

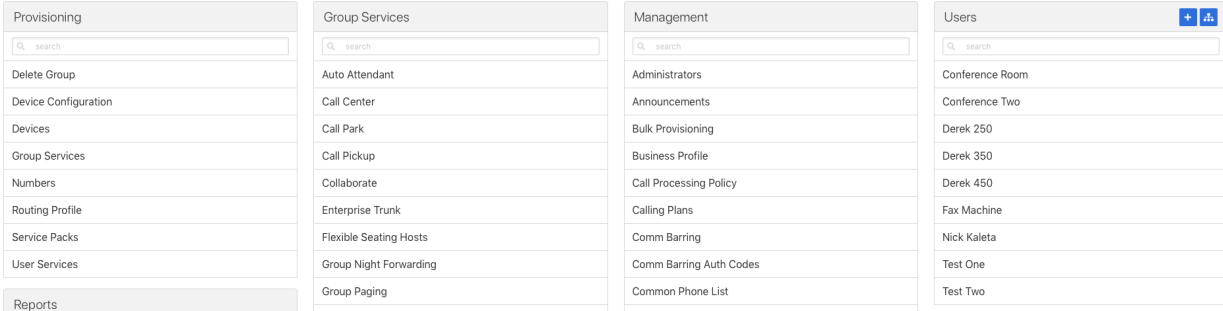
Feature Prerequisites

- Stand Alone Voicemail, Business Line, Basic Seat, or Premium Seat service pack

Feature Setup

1. Go to the group admin dashboard.

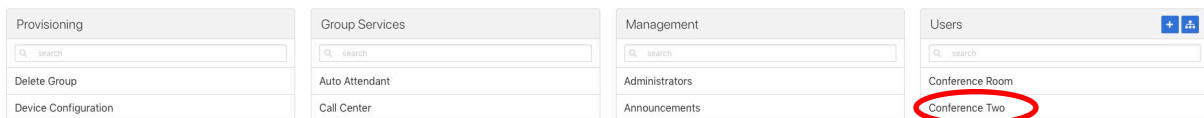
Dashboard / Service Providers / AllCoveredSP / Groups / demo-lab-dev



Provisioning	Group Services	Management	Users
<input type="text" value="search"/> Delete Group Device Configuration Devices Group Services Numbers Routing Profile Service Packs User Services Reports	<input type="text" value="search"/> Auto Attendant Call Center Call Park Call Pickup Collaborate Enterprise Trunk Flexible Seating Hosts Group Night Forwarding Group Paging	<input type="text" value="search"/> Administrators Announcements Bulk Provisioning Business Profile Call Processing Policy Calling Plans Comm Barring Comm Barring Auth Codes Common Phone List	<input type="text" value="search"/> Conference Room Conference Two Derek 250 Derek 350 Derek 450 Fax Machine Nick Kaleta Test One Test Two

2. Select the user or service on which you want to enable Privacy.

Dashboard / Service Providers / AllCoveredSP / Groups / demo-lab-dev




Provisioning	Group Services	Management	Users
<input type="text" value="search"/> Delete Group Device Configuration	<input type="text" value="search"/> Auto Attendant Call Center	<input type="text" value="search"/> Administrators Announcements	<input type="text" value="search"/> Conference Room Conference Two

3. Click **Service Settings** in the left column navigation.

4. Select **Privacy** from the services list.

Name	Description	Active
Integrated IMP	Integrated IMP	✓
Intercept User	Intercept User	✗
Internal Calling Line ID Delivery	Internal Calling Line ID Delivery	✓
Music On Hold User	Music On Hold User	✓
Priority Alert	Priority Alert	✗
Privacy	Privacy	—
Push to Talk	Push to Talk	—
Remote Office	Remote Office	✗
Selective Call Acceptance	Selective Call Acceptance	✗
Selective Call Rejection	Selective Call Rejection	✗

5. Click the gear icon to set Privacy settings.

✕
Settings 


Directory Privacy	✗
Auto Attendant Extension Dialing Privacy	✗
Auto Attendant Name Dialing Privacy	✗
Phone Status Privacy	✗


- *Directory Privacy* – Removes the user from the group directory
- *Auto Attendant Extension Dialing Privacy* – Prevents callers from dialing the user's extension from the auto attendant.
- *Auto Attendant Name Dialing Privacy* – Removes the user from the dial by name directory
- *Phone Status Privacy* – Prevents the user's phone status from being seen by other users.

Exceptions can be made using the Monitors list (see step 7).

6. Click **Save** to apply changes.

7. Click the gear icon to assign Monitors.

Monitors 

Search 

User ID ▾	Last Name	First Name	Phone Number	Extension	Department
No Data Found					

People added to this list will be able to see the User's phone status even if Phone Status Privacy is enabled.

8. Click **Save** to apply changes.