

Microsoft Teams Integration

Overview

The Cisco Webex Call application for Microsoft Teams enables users to place calls through their UC-One desktop application directly from the Teams desktop application.

Note: The integration is only available for the Teams desktop application (not mobile).

Feature Prerequisites

- The UC-One desktop application must be installed.
- The user must be signed in to UC-One.
- In order to dial internal contacts, the Teams directory must list their phone number in either DID or extension form. For example:
 - 8887776666 for DIDs
 - 876 for extensions (adjusted based on number of digits in the extension)
 - Combination formats such as 8887776666 x 876 will not work.

Feature Setup

To set up the Webex Call application:

1. Click the Apps link in the team bar.

