



Directed Call Pickup with Barge In

Overview

Directed Call Pickup with Barge In allows a user to remotely answer the ringing line of another user or barge into another user's active call using their own device.

Feature Notes:

- To perform a Directed Call Pickup with Barge In action:
 - Initiate a new call on your device.
 - Dial the feature code 733.
 - Enter the extension that you want to answer or barge in to.
- If the call is ringing at the time the action is performed, then the remote call will be answered on the Directed Call Pickup with Barge In user's device.
- If the call has already been answered or if the target extension has an existing active call in progress, you will perform a barge in. The Directed Call Pickup with Barge In user will then be inserted as a third participant in the active call.

Feature Prerequisites

- The user initiating the Directed Call Pickup must have a Premium Seat.
- The target user must not have Barge In (except Premium Seat feature) enabled on their line.

Feature Setup

No feature setup is required for Directed Call Pickup with Barge In to work. However, you can adjust some behaviors of the service within the service settings. To do so:

- Go to the group admin tool found

Name	Extension	Extension	Ext.
Extension	Extension	Extension	Extension
Extension	Extension	Extension	Extension