

# Call Forwarding Selective

## Overview

The Call Forwarding Selective feature allows users to forward incoming calls to their line to another number of their choice based on selective criteria. These criteria can be:

- Time and/or Holiday Schedule
- Specific numbers
- Specific area codes

### Feature Notes

- Calls can be forwarded to either an external or internal number
- User level call forwarding is ignored by hunt groups, call centers, and other services used by any groups of devices
- Prior to building a schedule based selective forward you will need to create a schedule for the time frame during which calls are to be forwarded.

## Feature Setup

1. Go to the group admin dashboard.



2. Select the user or service on which you want to enable forwarding.



3. Click **Service Settings** in the left column navigation.