

Call Forwarding Always

Overview

The Call Forwarding-Always feature allows users to forward all calls to their line to another number of their choice.

Feature Notes:

- Calls can be forwarded to either an external or internal number
- User-level call forwarding is ignored by hunt groups, call centers, and other services used to ring groups of devices.

Feature Setup

1. Go to the group admin dashboard.



Service	Device	Phone	Ext.
Service	Device	Phone	Ext.
Service	Device	Phone	Ext.
Service	Device	Phone	Ext.

2. Select the user or service on which you want to enable forwarding.



Service	Device	Phone	Ext.
Service	Device	Phone	Ext.
Service	Device	Phone	Ext.
Service	Device	Phone	Ext.

3. Click **Service Settings** in the left column navigation.