

# 6 SIGNS IT'S TIME TO UPGRADE YOUR PHONE SYSTEM



Have been communicating by phone for more than 40 years, it is ironic the go-to communication method in the workplace. The average business phone system has a lifespan of only six to eight years.

After that, the system is either out of maintenance or lagging in features, often to the detriment of the business.

Trying already make it's time to upgrade, but find the process of researching and selecting a new phone system to be a daunting task. The good news is businesses that need to upgrade their existing phone system can take charge early of features available compared to seven or eight years ago.

## WHAT ARE THE TELL-TALE SIGNS THAT YOUR PHONE SYSTEMS BEYOND THE BUILT?

1. Does your business miss phone calls because the call is routed to an agent who is not at the desk on a busy day?
2. Does your staff wonder that your phone system is anything because you have a fleet of new phone systems each location with features that don't work for you?
3. Have you had sound or call quality issues during important calls?
4. Have you received unexpected phone bills, including pricing that isn't, or high international calling costs?
5. Do your customers or service writers complain of dropped calls when trying to reach people in the business?
6. Do you need to be in contact with your service team when they are troubleshooting or setting services?

## TRANSFORM YOUR PHONE SYSTEM WITH A MODERN, BUSINESS-READY

Whether you need a cloud-based system, a hosted system or a traditional on-premise system, the solution to many of the problems can be found in new software-based communication solutions. These systems are easy to set up, and in many cases, they even require less phone. Imagine the flexibility you can achieve by using your PC, tablet or smartphone instead of being tethered to a desk phone.

Modern solutions also offer additional communication capabilities such as voice mail, instant messaging, presence, video calling and collaboration tools that give your business capabilities that are designed to take your productivity, efficiency and cost of operations to the next level. Investing in a modern phone solution will increase your productivity and your bottom line.

Contact us today for more information.  
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www.copierfax.com

